

Hastings Highlands Public Library

Area: Human Resources Policy Title: Performance Reviews Policy Number: HR-06 Initial Policy Approval Date: January 22, 2013 Last Review: May 26, 2022 Year of next review: 2026

Employees' work performance and achievements contribute to the operational and overall success of the Library.

While the term performance review suggests a focus on past performance, reviews also focus on on-going performance improvement and professional development. The performance review policy and process ensure objective and fair decision-making regarding promotion, disciplinary action, and termination. It also ensures that expectations and performance standards are met.

- 1. The Hastings Highlands Public Library has an annual performance planning and review system for all employees.
- 2. It is designed to:
 - a) allow for open and ongoing communication between the staff member and CEO
 - b) align employee performance objectives to Library goals
 - c) establish a clear understanding and agreement on job responsibilities and the competencies required to fulfill the job
 - d) allow for regular feedback on performance
 - e) determine what the staff member needs to do, as well as the support needed, in order to succeed.
- 3. General guidelines to be followed:
 - a) The performance review should be conducted in a formal and private setting with the employee, CEO and a Board member. A union representative may attend if requested by the staff member.
 - b) The employee should be given advance notice of the review in writing (including a copy of the appraisal form) in order to prepare a performance self assessment.
 - c) The employee's strengths should always be acknowledged and good performance reinforced.

- d) Weaknesses should be discussed, and an action plan should be created outlining steps to be taken for improvement.
- e) If the employee has a conflict or concern with the review, this should be documented on the review. One copy will be given to the employee and the other copy filed in the staff file.
- f) Both the employee and supervisor comments should be recorded on the review form.